

“Strategies for Excellence” presents...

“CUSTOMER CONNECTIONS”

Your Lifeline to Business Success

An opportunity to improve your business’s Customer Service

Customer Service Seminar Highlights:

- Customer Service “why’s”
- Real Customer “wants”
- Customer Perceptions
- Customer Categories
- Service Provider “musts”
- Customer Service Strategies
- Successful Customer Dealings
- Communication Make Up
- Active Listening Skills
- Team Building and Why
- The Beliefs of a Premier Organization
- Six Keys to Success

Tickets!!

contact Amy at 853-3098,
amy@millersd.org, or stop
by the On Hand
Development office
103 W 3rd St.
Cost for attending is
\$10.00 per ticket
Members of the Miller C &
C will receive tickets at half
price.

When: Wednesday, May 26th

Where: Miller High School Theater

Session 1: Employers/Management: 9:00 - 11:00

Session 2: Employees: 1:00 - 3:00

Brought to you by:

Miller Civic & Commerce

On Hand Development Corporation

SD Office of Tourism

“Strategies for Excellence”

605 593 2788

