

"The ABCD's of Great Hospitality"

Professional Front-line Customer Service Training

Registration Form

Ft. Sisseton State Park on May 26th or 27th, 2010

We are so pleased to offer you entertaining educational and professional speaker, Pat McGill. McGill is a high content speaker who is presenting you with new skills and inspiring accounts in human relations. Pat has a legendary ability to appeal to a wide variety of learning styles and incorporates various methods of teaching into her presentation.

Please fill out the information below by May 21st, 2010 and mail this form with your payment to:

Glacial Lakes Dakota Rising P.O. Box 229 Britton S.D. 57430

Contact: Dave Daberkow (605)448-5701, Jeff Grobe (605)345-3159, or Scott Amundson (605)448-0005.

Institution/Company:
Address:
City/State/Zip:
Phone #:
Fax #:
Contact Person(s): _____
Email Address:

👉 Two training seminars will take place; each seminar is exactly the same. This allows employers to send all the employees they wish! Please indicate the customer service training session and number of participants below:

Wednesday, May 26th @ 2pm to 5pm

# of Attendees From Your Business/Entity		Wednesday's Session Total Amount=
	\$10.00 per Participant	\$

AND/OR

Thursday, May 27th @ 9am to 12pm

# of Attendees From Your Business/Entity		Thursday's Session Total Amount=
	\$10.00 per Participant	\$

Grand Total Owed: \$ _____

Full payment must be made (to Glacial Lakes Dakota Rising) for the customer service & hospitality training. Registration fees cover material, refreshment, and some administrative expenses.

The \$10.00 per person registration fee is lower due to strong support from sponsoring partners!

Sponsoring Partners Include:

SD Cooperative Extension Service	Britton, Sisseton & Webster Chambers of Commerce
Glacial Lakes Area Development	SD Office of Tourism
Sisseton Economic Development Corp.	Glacial Lakes & Prairies Tourism Assoc.
Game, Fish & Parks	Day County Champion Community
Britton Area Foundation	